

Please help us improve our services and support for people affected by dementia by taking part in our evaluation.



- This **leaflet** tells you **about the evaluation** and how **you can help**.
- Please take time to **read the following information** and **discuss it with others** if you wish.



## About the Evaluation

- Alzheimer's and Dementia Support Services **are asking people** we have supported to take part in our evaluation about our services and the impact this has had on you.
- We are interested in **asking you** how we can develop our services.
- The evaluation can be carried out by either having a **discussion** with a member of our team **or** by completing an **online form** yourself, or with the help of your family/friend/carer by **25<sup>th</sup> July 2025**.



## How can I help?

- We will **ask you** if you are happy to take part in our evaluation.
- We will **ask you** questions about **your views and experiences** of our services and the support we have provided to you.
- We will **ask you** if you are happy for us to use your **anonymised feedback** in our **reports** and other publicity materials.
- We will also **ask you** for the first part of your postcode. This will **not** be used to **identify you**, it will be used to **help us identify** the **area** your **feedback** relates to.



## Do I have to take part?

- You are **free** to decide whether or not you would like to **take part**.
- If you **choose not** to take part, then this will **not** affect your current or future access to our services.
- You **can withdraw** from the evaluation **at any time** without giving a reason.



## Why is this important?

- Your opinions will help Alzheimer's and Dementia Support Services to **improve our services**.
- The **views** of people affected by dementia will also **guide us** in developing appropriate services.
- This feedback can support us with **funding** applications and reports.



## What will happen to the information I provide?

- We will **ask you** if the information you provide can be used in our **reports** and **publicity** materials so that we can reach more people affected by dementia.
- If you **choose to allow** your comments to be used, we will **not use your name**.
- If you **choose not** to allow your comments to be used in this way, then this will **not** affect your access to the service.
- All information you provide will be treated **confidentially**.

If you have any questions about taking part in the survey, **please contact:**  
Emily Forster on 01474 533990 or email [emily.forster@alz-dem.org](mailto:emily.forster@alz-dem.org)